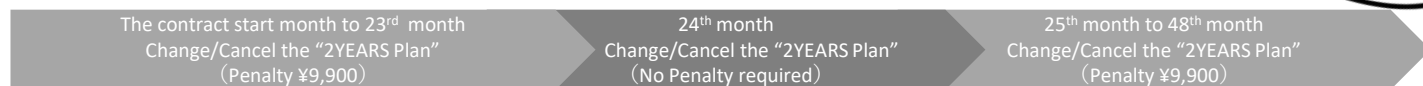


Changing Plans and Courses

●If you change “2YEARS Plan” to “Standard/Monthly Plan” during the contract renewal month(the 24th month), no penalty will be charged. Except for the renewal month, a 9,900yen penalty fee will be charged.

The “2YEARS Plan” will be renewed 24 months after the contract start month, so please contact us by the 20th of the month before the renewal month. Ex) In the case of the contract starts the month in April 2021, the renewal month is April 2023 * Cancellation will be received until March 20, 2023

※If you would like to change your plan, please let us know by the 20th of the previous month.
※Cancellation will be canceled on the last day of the following month of the cancel request date



●If you change “Standard Plan” to “2YEARS/Monthly Plan” after the 12th month, no penalty will be charged.

※If the “Standard Plan” is canceled/paused within 12 months, a 9,900yen penalty fee will be charged.

*If you change “Standard Plan” (except for 200M/1G) to “2YEARS Plan”, no penalty will be charged.



●If you change “Monthly Plan” to “Standard/2YEARS Plan”, no penalty will be charged.

●Changing course (from 1M to 1G) is available every month.

●“Monthly plan” can be paused whenever you want. *If you would like to change your plan, please let us know by the 20th of the previous month.



★ Ultra-Fast 1Gbps Internet

6,600JPY~/month

Super-Fast 200Mbps Internet

5,720JPY~/month

※Some apartments do not support 1G/200M

★ Payment Method

	Individual user	Business user
Bank Account	<p>○ Payable (On the 27th of every month) JP Bank, 82 Bank, Nagano Bank, JA Daihoku, Internet Banking *Not available for some financial institutions.</p> <p>◆ Application for automatic payment Please fill out the required items on the "Bank Account Transfer Request Form", stamp the form with your official seal, and send back it to us. You will be sent bills once or twice until procedures with the financial institution are complete. Please pay those at a convenience store.</p>	
Credit Card	<p>○ Payable VISA、MasterCard、JCB、AMERICAN EXPRESS、Diners Clubが対応 ※Payment due date may vary depending on the company</p> <p>◆ Application for paying by credit card We will send you an EMAIL with a credit card payment link to online applications for setting up the credit card. Your credit card company will bill you for internet charges every month.</p>	
Paying by Invoice (Invoice is issued)	× Unpayable	<p>○ Payable (Closing at the end of the month, payment at the end of the following month) ➢ Bill issuance fee 220JPY</p> <p>◆ Application for paying by invoice Please apply when completing the initial contract. Approval is required.</p>
When your Payment is delayed or late	<p>△ We will issue a late payment invoice ➢ Bill issuance fee 220JPY ➢ Payment fee for convenience store 220JPY</p>	—



Looking for the Best ISP in Otari Village?
Phoenix Communications offers you a wide variety of plans from 1Mbps to 1Gbps.

Fiber internet works with fiber-optic lines and is physically brought to your house or apartment.

FREE

E-MAIL ACCOUNTS

Free with 10 addresses

FREE

WEB MAIL SERVICE

With spam checker

FREE

FREE FTP SERVER

1GB storage free

LOCAL STAFF, LOCAL CUSTOMER SERVICE!!

Need Help?
Visit our office
2nd Floor,
Otari Village Office



★ Phoenix Home Visits

- Phoenix support visit (1hour) *Otari Vil. **¥3,300**
An extension fee ¥1,650/30min.
- Phoenix support (bringing your laptop)1hour **¥2,200**
An extension fee ¥1,100/30min.
- setting up internet **¥1,100/each**
- setting up Email
- setting up FTP
- installing optional softwares

PXC21.06.v1

● Contact Us ● Otari Village CATV&Internet Service

Tel : 050-5211-6333 / Mail : info-otari@pxc.jp business hours : 9:00~17:00(weekday)

〒399-9421 Otari Village Office 2nd floor, Nakaotarihei 131, Otari vil. Kita-azumigun, Nagano

Wireless Communications

(((WICOM)))

WICOM K.K.



Phoenix Communications K.K.(Phoenix club)

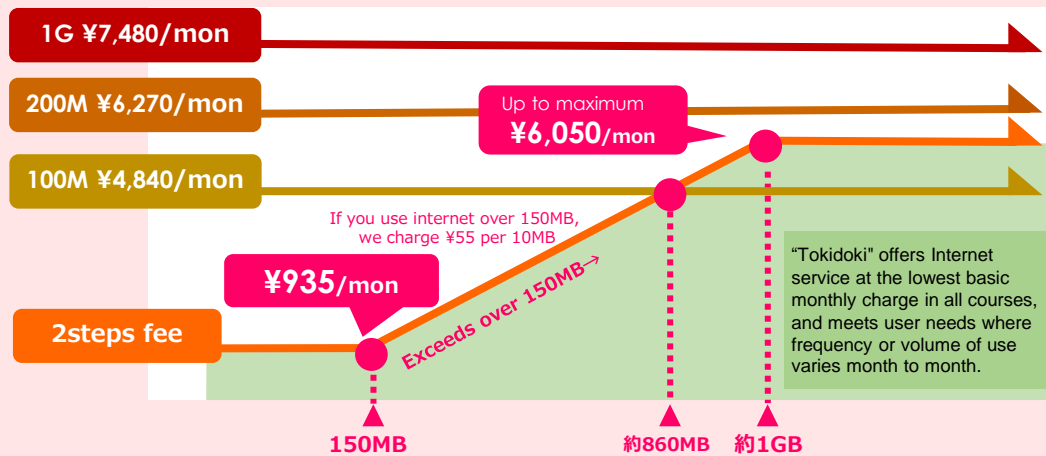
Which Plan Is Right For You?

Monthly fee for the first month is FREE!

COURSE	INTERNET SPEED	Monthly Fee (tax included)		
		STANDARD Plan At least 12month	2YEARS Plan Contract for every 2years	MONTHLY Plan Useful for short term users
1G	1Gbps	7,480JPY	6,600円	9,680円
200M	200Mbps	6,270JPY	5,720円	8,470円
100M	100Mbps	4,840JPY	-	Monthly plans are available with short-term contracts for temporary use. (e.g.: Winter use only) Besides, you can also suspend your service. Need to pay 396JPY/month for ONU
10M	10Mbps	3,190JPY	-	
1M	1Mbps	2,090JPY	-	
Toki-doki (Two-tiered Flat Rate Plan) Need to pay 396JPY/month for ONU	100Mbps	935JPY~6,050JPY (1,331JPY~6,446JPY) (150MB~over1GB)	-	

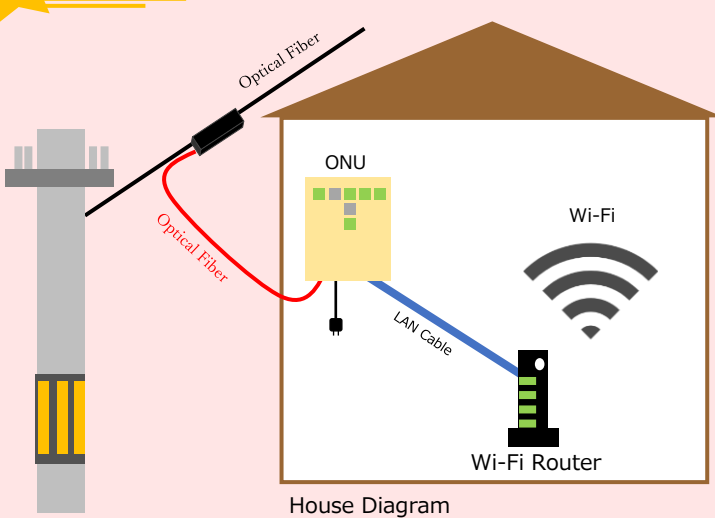
What is Toki-doki(Two-tiered Flat Rate Plan)? ※Need to pay 396JPY/month for ONU

「Toki-doki」 course charges you 935JPY for the first month. You will be subject to overage charges next month if you use over 150MB.



How much is 150MB of data? ※BE CAREFUL※
Unless you're the lightest of data users, you'll run out of this amount of mobile data rather quickly. Here are some examples of what 150MB will get you.
Zoom.....approx. 28min.
You Tube.....approx. 13min.
Online Game(FORTNITE).....approx. 25min.

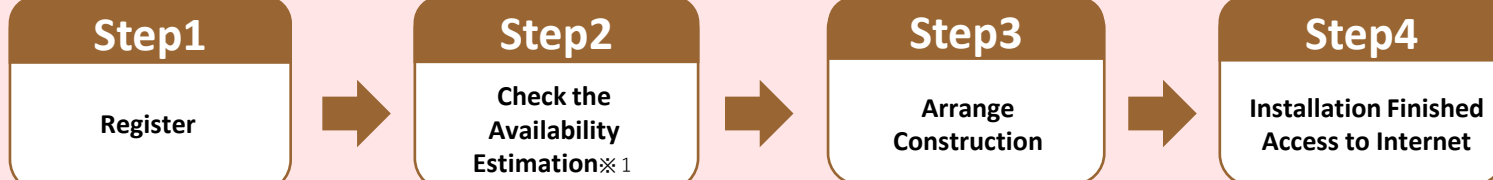
How to install the ONU(Optical Network Unit)



Installation Fee 36,300JPY

- If your house has already installed the ONU, we require 3,300JPY
- We will require an additional installation fee depends on your house situation.

Fiber-optic internet connections are by far the fastest and most reliable type of internet connection you can choose. To install the ONU, we need to arrange the Fiber Construction. ※except for some apartments and houses which already have ONU. The Fiber Construction is to install the ONU on the side of your house or inside, possibly in a garage or basement. **You cannot use Wi-fi without a ROUTER. We are selling some routers. (for details, please ask us)



※1 We require a few months to arrange the construction depends on your environment.



Experience the Ultra-Fast 1Gbps Fiber Internet

All the speed you'll need to stream, share, work and play! Whether you've got a full house, are into serious gaming, or need to share some hefty files, 1Gbps Fiber Broadband has enough speed to please even the busiest of households. *Internet Speeds will be changed depending on your house environment.

Speeds listed are the maximum under optimal conditions; actual speeds are not guaranteed. Our Internet service is the best effort service and actual speeds may vary based upon equipment and line capabilities, the users' computer system (processor speed and RAM), and other factors.

Optional Services

- Virus Baster
 - ウイルスバスター マルチデバイス 月額版 ¥495/month
 - 業界シェアNo1! 安定したウイルスチェック機能でPC・タブレットを守ります。インストールは3台まで可能です。
- i-filter : To protect your kids from inappropriate content
 - インターネットフィルタリングブラウザ i-フィルター ¥330/month
 - インターネット上に無数に広がる危険を未然にブロックすることで“お子さまを守る”フィルタリングソフトウェアです。
- Virus and Spam filter for the Phoenix Webmail
 - 迷惑メール・ウイルスメール対策 ¥220/month
 - あなた宛てのメールから迷惑メールやウイルスメールをブロックして安全にお使いいただけるサービスです。
- For customers who want to reduce the telephone bill
 - 050 IP電話サービス ¥330/month
 - 050IP電話同士の通話料金は無料。一般電話に掛けても、携帯電話に掛けてもとってもお得な電話サービスです。 ※050IP電話は専用VoIPルーターが別途必要です。
- Substitute for Microsoft Office
 - WPS Office ¥385/month
 - Microsoft Office 2007以降のファイル形式に対応し、高い再現性で閲覧することが可能なOffice互換ソフトウェアです。
- Central Password Manager
 - Password Manager 月額版 ¥165/month
 - WebサイトのIDやパスワードを登録しておけば、マスターパスワードを入力するだけで、自動でログインできます。



We recommend you install the Virus Baster!

※ The Phoenix Club internet service gives you a dynamic IP address. Depending on your network configuration, a fixed IP address may be required, so please check in advance and use the "Fixed IP Address" option if necessary.

Phoenix Pocket Wi-fi

- For customers who want to use the internet A.S.A.P. !
- For customers who want to use the internet everywhere!
- Easy, Flexible, and Dependable.
- ※ Administrative fee is ¥3,300. Please contact us for details.

Canceling within 14 days, we do not require an administrative fee.

ITSUMONO-Wi-Fi
(min. contract 24months)
Router price ¥13,200
Router rental fee ¥550

4,928JPY/mon

Data Limit **100GB** /mon

ITSUMONO-Wi-Fi
(min. contract 24months)
Router price 13,200円
Router rental fee 550円

4,928JPY/mon

Data Limit **5GB** /day

GIGA-ZAURUS30
(min. contract 12months)

3,828JPY/mon

Data Limit **30GB** /mon