



Otari

Village

**CABLE**

**TELEVISION**



**INTERNET SERVICE**

Otari village Cable television & Internet service will be privatised from 1<sup>st</sup> April, 2021

## **-Information of Service changes-**

- the service provider



PHENIX CLUB internet service





- the line facility and equipment operations manager

Wireless Communications

| ((( WICOM ))) |



1. What is changing		present (until 31th March 2021)	From 1 <sup>st</sup> April 2021
Contract company	Cable TV	Otari village	<b>WICOM</b>
	Internet	Infovalley	<b>Phoenix club</b>
Payee	Cable TV	Otari vilage	<b>Phoenix club</b>
	Internet	Infovalley	
Email address,Homepage		Infovalley Until 31th,May,2021 If you'd like to use continuously,you need to apply"EntryC"	<b>Phoenix club (New address will be issued)</b>
Applying and contact	Cable TV	Otari village	<b>Phoenix club</b> ※PXC…Phoenix communications
	Internet	Infovalley	

2. The shcedule		Cable TV	Internet
2020	Nov.	<ul style="list-style-type: none"> <li>Otari village will send you an agreement document for moving your contract to new cable TV company</li> </ul>	<ul style="list-style-type: none"> <li>Infovalley will send you an agreement document for moving your contract to new internet provider</li> <li>PXC will send you an application sheet and bank tranfer request form(credit card is available)</li> <li>After your information is registered,PXC will send you the Email address and settlement information</li> </ul>
		<ul style="list-style-type: none"> <li>PXC will send you an application sheet and bank transfer request form(credit card is available)</li> </ul>	
	Dec.	 <b>Send back these forms</b> 	
2021	Jan.		
	Feb.		<ul style="list-style-type: none"> <li>Supporting service of settlement Email address</li> </ul>
	Mar.		
	1 <sup>st</sup> ,April	<b>New service company</b>	

**If you don't send back the agreement sheet, the process may take longer and the service may be delayed or you may have to re-apply.**



# Cable TV

Terrestrial television, BS digital,  
And Otari village broadcasting

If you already have a contract with Otari CATV, you only need to complete a transfer agreement with PXC.  
You don't need to install a new cable.

## Monthly fee **900yen** (tax excluded)

**New payment terms/Monthly**

You can enjoy TV channels without an antenna		<b>Terrastrial television</b>	<b>BS digital</b>	<b>Otari Owned</b>
<b>Basic fee</b> monthly	<b>900yen</b> (tax excluded)	<b>6ch</b>	<b>23ch</b> <small>*You may need an additional contract for extra channels</small>	<b>2ch</b>

**+** The service listed below are free.

Village Voice announcement (with FM Radio)	<b>Service contents</b>
<b>Basic cost</b>	<ul style="list-style-type: none"> <li>• Emergency announcement</li> <li>• Local information</li> </ul> <b>FM radio</b> <ul style="list-style-type: none"> <li>• FM-Nagano, NHK-FM</li> </ul>
<b>0 yen</b>	

In case you need to install a new cable, or you would like to remove the cable.

Installation fee: **45,000yen** (tax excluded)

Removing fee: **900yen** (tax excluded)



## If you would like to join CATV we have a New contract campaign

You must apply by the 28<sup>th</sup> February, 2021

Service will commence from 1<sup>st</sup> April, 2021

**Get Discount ▶ New cable fee: 30,000yen**  
SAVE 15,000yen

**Basic monthly fee: the first 3 months FREE**  
Except some premium channels



# Internet

If you have a contract for the internet already, you only need to transfer to the new provider.



Optical line + provider + ONU All included

※Tokidoki plan · IoT plan is needed to pay 360yen for ONU (tax excluded) /month

	Course	Internet speed(Up and Down)	Monthly fee (tax excluded)		
			Standard plan Up to 12months	2years plan Contract for every 2 years	Monthly plan Useful for short term users
For Individuals (except for business)	<b>NEW</b> 1G	1Gbps	<b>6,800yen</b>	<b>6,000yen</b>	<b>8,800yen</b>
	200M	200Mbps	<b>5,700yen</b>	<b>5,200yen</b>	<b>7,700yen</b>
	100M	100Mbps	<b>4,400yen</b>	-	A monthly plan is available on a short term contract for temporary use. (ie:winter use only) (need to pay 360yen/month for ONU)
	10M	10Mbps	<b>2,900yen</b>	-	
	1M	1Mbps	<b>1,900yen</b>	-	
	Tokidoki (2 steps fee)	100Mbps	<b>850yen~</b> <b>5,500yen</b> (150MB~over 1GB)	-	

free 10 E-mail accounts

free WEB mail Address service

free WEBstorage 1GB service

If you would like to be a new internet user;

New contract fee: **33,000yen** (tax excluded)

## New contract campaign :

Apply before 28<sup>th</sup> February,2021

Service starts from 1<sup>st</sup> April,2021

Get Discount ▶ New contract fee **20,000yen**  
SAVE 13,000yen

Basic monthly fee: **the first 3 months free**

※Monthly plan/short term contract is not applicable

# Payment

You need to pay the usage fee each month.

	Individual user	Business user
Account transfer	<p>○ <b>Payable (On the 27<sup>th</sup> of each month)</b>                      Jp Bank,Hachijuni Bank,Nagano Bank,JA Daihoku,Internet Banking                      ※some internet banking may not be approved</p>	
	<p>◆ <b>How to use</b>                      PXC will send you the bank transfer request form.Fill the required contents and stamp,send it back by the returning envelope.It may take 1~2 months to be approved.Until the account transfer has been processed,PXC will issue the invoice for payment at a convenience store.</p>	
Credit card	<p>○ <b>Payable</b>                      VISA、 MasterCard、 JCB、 AMERICAN EXPRESS、 Diners Club</p>	
	<p>◆ <b>How to use</b>                      PXC will send you an application form <b>BY E-MAIL</b>.After your information is registered,from the next payment will be approved by credit card.</p>	
Bank transfer (Invoice is issued)	<p>× <b>Unpayable</b></p>	<p>○ <b>Payable</b>                      (Invoice is issued at the end of each month.Payment is due at the end of the following month)                      Additional cost(tax excluded)                      ➤ Invoice issued fee 200yen</p>
		<p>◆ <b>How to use</b>                      Please apply when completing the initial contract.Approval is required.</p>
When your payment is delayed or late	<p><b>PXC will issue a late payment invoice</b>                      Additional cost(tax excluded)                      ➤ Invoice issued fee <b>200yen</b>                      ➤ Payment fee for conveniencestore <b>200yen</b>                      You have to pay at bank,JPbank,convenience store</p>	<p>—</p>

## Example : Payment for April usage

Bank account	Transferred 27 <sup>th</sup> April (If the pament date is due on a non business day,it will be processed on the next available business day.)
Credit card	Around 25 <sup>th</sup> April closing (It depends on card companies.)
Bank transfer	Usage for April will be invoiced in early May,payment will be due at the end of May.

● **Contact** ● Please note:Usage amount of 2steps fee and usage fee of 050IP phone is billed in the following month.(ie April usage is payable in May)



**PXC**  
PHOENIX Communications

**0120-911-528**  
IPphone : 050-5520-2800

Open hours : weekday 10:00~17:30

**Phoenix communications K.K.**

(Provider name : Phoenix club)

7-3,Kita1jonishi, Sapporo,Hokkaido

Mail : staff@phoenix-c.or.jp

- ◆ About services · applying
- ◆ Provide internet services
- ◆ About the payment